

IT Acquisition Workforce Continuous Learning Tool

Updated July 20, 2023

This tool is an inventory of more than 100 learning assets organized by content area and curated specifically for the IT acquisition workforce in a watch, read, or listen format to automatically earn CLs in FAI CSOD.



[Watch our demo video to learn more.](#)

Step 1: Browse the content areas below and select your learning resource.

Step 2: Follow the link to the resource's page in CSOD and select Request.

Step 3: Select Open Curriculum and then Launch the asset and watch, read, or listen.

Step 4: Complete the Post-Learning survey in CSOD. Credit will appear automatically in your CSOD transcript.

Email us at ITACQ@gsa.gov with any questions.

Content Areas

[Acquisition Policy](#)

[Content Area 1 – Understanding the Federal IT Buying Environment: Implications for the IT Professional](#)

[Content Area 2 – Innovative Contracting Approaches for the Procurement of IT Software, Systems, and Services](#)









[Content Area 3 – Cost/Price and Technical Evaluation in the Procurement of IT Software, Systems, and Services](#)







[Content Area 4 – Performance Management Techniques in an Innovative Contracting Environment](#)

[Content Area 5 – Cross-Cutting: Professional Skill Resources](#)









[Content Area 6 – Cybersecurity](#)








Acquisition Policy









Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I001	Memo: Managing Federal Contract Performance Issues Associated with the Novel Coronavirus (COVID-19)	1.5	Memo 	Office of Management and Budget
FCL-GSA-I002	Memo: Harnessing Technology to Support Mission Continuity	1.5	Memo 	Office of Management and Budget
FCL-GSA-I003	Memo: Administrative Relief for Recipients and Applicants of Federal Financial Assistance Directly Impacted by the Novel Coronavirus (COVID-19) due to Loss of Operations	1	Memo 	Office of Management and Budget
FCL-GSA-I054	Memo: Implementation Guidance for Supplemental Funding Provided in Response to the Coronavirus Disease 2019 (COVID-19)	1	Memo 	Office of Management and Budget
FCL-GSA-I055	Memo: Update to Guidance on Application of National Interest Action (NIA) Code to Increase Transparency	0.5	Memo 	Office of Federal Procurement Policy
FCL-GSA-I060	Existing Contract Decision Tree: Acquisition Preparedness for Public Health Emergencies	0.5	Memo 	General Services Administration
FCL-GSA-I062	Acquisition Frequently Asked Questions (FAQs) for Industry	1	Article 	General Services Administration
FCL-GSA-I072	Procurement challenges step up to the COVID-19 plate	0.5	Article 	FCW

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I082	A Guide to Emergency Power and Their Use	4.5	Report 	Brennan Center for Justice
FCL-GSA-I084	8 Ways Attackers are Exploiting the COVID-19 Crisis	1	Article 	CSO Online
FCL-GSA-I093	Aligning Federal Agency Operations with the National Guidelines for Opening Up America Again	1.5	Memo 	Office of Management and Budget
FCL-GSA-I265	Innovation in Government: 3 Trends Driving Digital Transformation, Improving Trust, Transparency	1	Video 	Federal News Network
FCL-GSA-I268	ICYMI: GSA Administrator Robin Carnahan - On Making Government Serve the People	1	Video 	American Council for Technology-Industry Advisory Council
FCL-GSA-I295	A GSA Acquisition Policy Update	1	Podcast 	Federal News Network










Content Area 1 – Understanding the Federal IT Buying Environment: Implications for the IT Professional









Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I006	TechFAR Handbook	7	Handbook 	Chief Information Officers Council
FCL-GSA-I040	4 Elements in Securing the Telecommunications Supply Chain	1	Blog 	Software Engineering Institute
FCL-GSA-I043	Accessibility Requirements Tool (ART) Webinar	0.5	Video 	GSA Office of Governmentwide Policy
FCL-GSA-I076	Implementing an Information System Strategy: A Cost Benefit, and Risk Analysis Framework for Evaluating Viable IT Alternatives in the US Federal Government	3.5	Journal Article 	National Center for Biotechnology Information
FCL-GSA-I080	Is the World Ready for the Age of AI?	1.5	Video 	Talks at Google
FCL-GSA-I102	Lessons in External Dependency and Supply Chain Risk Management	2	Video 	Software Engineering Institute
FCL-GSA-I103	A Discussion on DoD Software Advances and What's Next from SEI	1.5	Video 	Software Engineering Institute
FCL-GSA-I132	A Conversation with Soraya Correa	1.5	Podcast 	Federal News Network




Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I204	Cybersecurity Maturity Paved with the Basics	1.5	Podcast 	CyberChat
FCL-GSA-I208	The Cyber Skills Gap	0.5	Video 	TEDx
FCL-GSA-I218	Webinar: Cyber Supply Chain Risk Management	1.5	Video 	Cybersecurity and Infrastructure Security Agency
FCL-GSA-I248	Guide to Technology Lifecycle Management in Federal Procurement and Beyond	1	Report 	IT Vendor Management Office
FCL-GSA-I252	CISA: Securing and Enhancing the Information and Communication Technology Supply Chain	1	Video 	Cybersecurity and Infrastructure Security Agency
FCL-GSA-I253	NIST Artificial Intelligence Risk Management Framework Launch (AI RMF 1.0)	2	Video 	National Institute of Standards and Technology
FCL-GSA-I258	Addressing Supply Chain Risk and Resilience for Software Reliant Systems	1.5	Video 	Software Engineering Institute
FCL-GSA-I259	Asking the Right Questions to Coordinate Security in the Supply Chain	1	Podcast 	Software Security Institute
FCL-GSA-I264	Building the Supply Chain of the Future	1	Video 	Federal News Network

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I272	Discussing Customer Experience with USDS	0.5	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I274	The CX Journey of High Impact Service Providers	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I276	Building Trust Through Service Design	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I280	GSA Opens Fresh "Digital Front Door" to Federal Services	1	Video 	Federal News Network
FCL-GSA-I281	Beyond Resiliency: A Case for Adaptability	1.5	Podcast 	Federal News Network
FCL-GSA-I283	Enabling a More Resilient Supply Chain Strategy for the Nation	1.5	Podcast 	Federal News Network
FCL-GSA-I287	Mobilizing Cloud Computing for Public Service	2	Report 	IBM Center for the Business of Government
FCL-GSA-I293	CX: Edge Cases and Empathy	0.5	Podcast 	American Council for Technology-Industry Advisory Council






Content Area 2 – Innovative Contracting Approaches for the Procurement of IT Software, Systems, and Services

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I010	Agile Acquisitions 101 Resources	2.5	Presentation 	Information Technology Acquisition Working Group
FCL-GSA-I011	Am I Doing This Right? Antipatterns in Agile Contracting	1.5	Blog 	18F
FCL-GSA-I017	An Agile Software Development Solicitation Guide	1.5	Blog 	18F
FCL-GSA-I020	Human Centered Design for IT Centralization, Part 3 - Working with Vendors to Build a Centralized Solution	1.5	Blog 	18F
FCL-GSA-I021	OMB Guidance on Adopting a Modular Development Approach for Large It Projects	1	Report 	OMB
FCL-GSA-I028	Why Discovery Research Works for Modular Procurement	1.5	Blog 	18F
FCL-GSA-I029	Why We Love Modular Contracting	1.5	Blog 	18F
FCL-GSA-I030	Win Big by Going Small	1.5	Blog 	18F
FCL-GSA-I034	Contracting Considerations for Agile Solutions: Key Agile Concepts and Sample Work Statement Language:	8	Technical Report 	Department of Defense






Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I068	Conducting Viability Assessments for Acquisition Planning	2	Report 	Naval Postgraduate School
FCL-GSA-I070	Information Technology Acquisition Best Practices	2	Research Report 	Naval Postgraduate School
FCL-GSA-I094	Innovative Contracting Case Studies for the COVID-19 Pandemic	1.5	Video 	IT Acquisition Working Group
FCL-GSA-I260	Acquisition Disasters? Ideas for Reducing Acquisition Risk	1	Video 	Software Engineering Institute
FCL-GSA-I263	DHS Procurement Innovation Lab Updates	1.5	Video 	American Council for Technology-Industry Advisory Council
FCL-GSA-I266	Insights from Senior Procurement Executives: Past and Present	1.5	Video 	American Council for Technology-Industry Advisory Council
FCL-GSA-I267	Demystifying Procurement: A Brief History of Government Contracting with Jim Nagle	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I271	Demystifying Procurement: A Crash Course in Modern Acquisitions with Lesley Field	1	Podcast 	American Council for Technology-Industry Advisory Council

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I286	The "PIL" Iars of Acquisition	1	Video 	American Council for Technology-Industry Advisory Council
FCL-GSA-I288	Ask the CIO: NASA Procurement Innovation	1.5	Video 	Federal News Network
FCL-GSA-I289	Pre-Solicitation Best Practices	1.5	Video 	American Council for Technology-Industry Advisory Council











Content Area 3 – Cost/Price and Technical Evaluation in the Procurement of IT Software, Systems, and Services





Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I014	Prerequisites for Modular Contracting	1.5	Blog 	18F
FCL-GSA-I105	IGCE Handbook for Services Acquisition	3.5	Handbook 	Department of Defense
FCL-GSA-I112	Why Does Software Cost So Much?	1	Blog 	Software Engineering Institute
FCL-GSA-I113	Inside the Government Cybersecurity Landscape: Federal vs. State Level Challenges	1	Article 	Tripwire
FCL-GSA-I144	Pricing, Procuring and Migrating to Cloud Services	1	Video 	IT Acquisition University

Content Area 4 – Performance Management Techniques in an Innovative Contracting Environment










Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I047	Agile Metrics: Seven Categories	1	Blog 	Software Engineering Institute
FCL-GSA-I049	Agile Metrics: A New Approach to Oversight	1	Blog 	Software Engineering Institute
FCL-GSA-I051	Selecting Metrics for Software Assurance	1	Podcast 	Software Engineering Institute
FCL-GSA-I052	Agile Metrics	1	Podcast 	Software Engineering Institute
FCL-GSA-I078	Agile Project Management with Kanban	1.5	Video 	Talks at Google











Content Area 5 – Cross-Cutting: Professional Skill Resources






Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I063	Guide: Understand Team Effectiveness	1	Article 	Rework
FCL-GSA-I074	The Competitive Advantage of Teamwork	1.5	Video 	PagerDuty Inc./The Table Group, Inc.
FCL-GSA-I089	How to Speak by Patrick Winston	1.5	Video 	MIT OpenCourseWare
FCL-GSA-I096	Mastering Conflict	1.5	Video 	Talks at Google
FCL-GSA-I130	We need to Talk: How to Have Conversations that Matter	1.5	Video 	Talks at Google
FCL-GSA-I255	Getting More: How to Negotiate to Achieve Your Goals in the Real World	1.5	Video 	Microsoft Research
FCL-GSA-I256	The Power of a Positive No: How to Say No and still get to Yes	1.5	Video 	Microsoft Research
FCL-GSA-I270	Lead from the Future: A Conversation with Mark W. Johnson	1.5	Podcast 	Federal News Network
FCL-GSA-I277	What is Psychological Safety?	1.5	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I279	How NASA Creates an Out-of-This-World Culture	1	Video 	Federal News Network

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I282	Fireside Chat with John Kotter	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I284	Enabling Innovation in Government	1.5	Podcast 	Federal News Network
FCL-GSA-I285	Emerging Approaches of Agile Government	1.5	Podcast 	Federal News Network
FCL-GSA-I294	How Empowerment Leads to Innovation	1	Podcast 	American Council for Technology-Industry Advisory Council

Content Area 6 – Cybersecurity

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I044	Overview of Risks, Threats, and Vulnerabilities Faced in Moving to the Cloud	4	Technical Report 	Software Engineering Institute
FCL-GSA-I053	Understanding Federal Cybersecurity	6.5	Technical Report 	Harvard Kennedy School
FCL-GSA-I065	Information Technology: Agencies and OMB Need to Continue Implementing on Acquisitions, Operations, and Cybersecurity	4	Report 	Government Accountability Office
FCL-GSA-I077	The Future of Cyber: Security and Resilience	1	Podcast 	Software Engineering Institute
FCL-GSA-I079	Three Federal Government/DoD Cloud Transition Issues and How to Prevent Them	1.5	Video 	Software Engineering Institute
FCL-GSA-I110	The Future of Cyber: Cybercrime	1	Video 	Software Engineering Institute
FCL-GSA-I118	The Future of Cyber: Secure Coding	1	Podcast 	Software Engineering Institute
FCL-GSA-I128	The Business Implications of Section 889	1	Podcast 	Federal News Network
FCL-GSA-I129	Secure Cloud Computing in Government 2020	1.5	Video 	Federal News Network

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I134	Classic and New Ways of Improving Cybersecurity	1	Podcast 	Federal News Network
FCL-GSA-I135	Why is a Cyber Supply Chain So Important?	1	Podcast 	Federal News Network
FCL-GSA-I225	Information and Operational Technology: SCRM	1.5	Video 	Purdue University
FCL-GSA-I236	Cyberwar	0.5	Video 	TEDx
FCL-GSA-I239	Supply Chain Security	1.5	Video 	Intelligence & National Security Alliance
FCL-GSA-I247	The 4 Phases of the Zero Trust Journey	1	Video 	Software Engineering Institute
FCL-GSA-I249	Ask Us Anything: Zero Trust Edition	1.5	Video 	Software Engineering Institute
FCL-GSA-I262	Agile Cybersecurity	1	Podcast 	Software Engineering Institute
FCL-GSA-I269	A Briefing on the SolarWinds Threat	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I273	Lessons Learned and Best Practices in C-SCRM	1	Podcast 	American Council for Technology-Industry Advisory Council

Course Number	Choose your Continuous Learning Resource	CLP Value	Resource Type	Source
FCL-GSA-I275	C-SCRM Shark Tank 2022	2	Video 	American Council for Technology-Industry Advisory Council
FCL-GSA-I278	Protecting Critical Infrastructure from Cyber Attack	1	Podcast 	American Council for Technology-Industry Advisory Council
FCL-GSA-I290	Agencies Must Do More to Prepare for Cyberthreats	1	Video 	Federal News Network
FCL-GSA-I291	Rewarding Good Product Security Across Software Ecosystem	0.5	Podcast 	Federal News Network
FCL-GSA-I292	Adapting to IT Supply Chain Risks	1	Podcast 	American Council for Technology-Industry Advisory Council